

Thermal Aire Technologies, Inc.
Mr. Generator, A Division of Thermal Aire Technologies, Inc.

106 North Media Street
Medina, Ohio 44256

330-721-7322
Fax: 330-721-8299

www.thermalairetech.com
www.mrgenerator.com

email: sales@thermalairetech.com
email: sales@mrgenerator.com

Service Request Form

Date: _____

Customer Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

E-mail Address: _____

Tool: _____

Model:

Serial Number: _____

Description of Problem: _____

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Warranty & Service Policy

Any attempted repair or disassembly other than by our authorized repair facility will void your warranty. Warranty work is done by our trained service technicians or returned to the factory.

NOTE: Heating elements carry no warranty. Nationwide repair service on Voltmaster generators is available. Contact us before shipping.

All tools and generators returned to Thermal Aire Technologies/Mr. Generator must be shipped prepaid to:

Thermal Aire Technologies, Inc.
Mr. Generator
106 North Medina Street
Medina, Ohio 44256

Please be sure to fill out the entire first page of this request form including name and phone number so we can contact you with your repair estimate. Do not send nozzles, weights or any accessories, as we cannot be held responsible for their return.

Estimates will be done before any work is started. Damaged tool reassembly without repair will be charged for a tool inspection.

I HAVE READ THE WARRANTY AND SERVICE POLICY AND AGREE TO THE TERMS.

Name: _____

Signature: _____

Date: _____

Thermal Aire Technologies, Inc. Mr. Generator Service Request

Repair # _____ Invoice # _____ Customer PO # _____

Received Date: _____ Customer Authorization Date: _____

By: _____

Total Parts: _____ Total Labor: _____